

2019 Interim Results Presentation

August 2019





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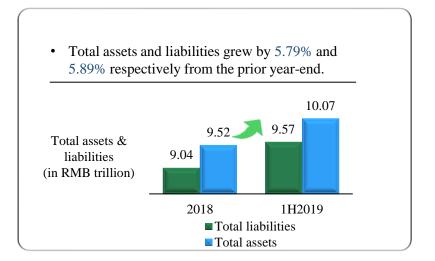
Key Financial Indicators

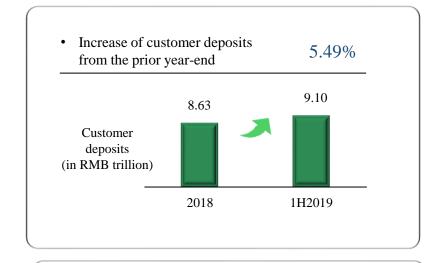


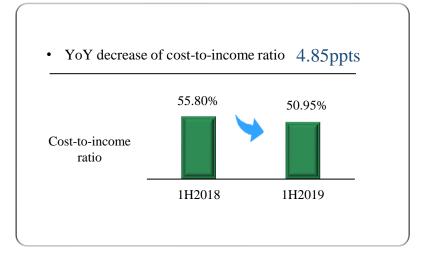
(in RMB100 million)	30 Jun. 2019	31 Dec. 2018	Change
Total assets	100,671.75	95,162.11	f 5.79%
Total loans to customers	47,016.73	42,768.65	9 .93%
Total liabilities	95,731.16	90,408.98	5 .89%
Customer deposits	91,011.91	86,274.40	5.49%
	30 Jun. 2019	31 Dec. 2018	Change
Capital adequacy ratio (CAR)	12.98%	13.76%	√ 78bps
NPL ratio	0.82%	0.86%	4bps
Allowance coverage ratio	396.11%	346.80%	1 49.31ppts
(in RMB100 million)	1H2019	1H2018	Change
Operating income	1,417.04	1,324.08	7.02%
Net interest income	1,190.82	1,116.62	6.65%
Net fee and commission income	93.39	76.82	2 1.57%
Net profit	374.22	325.47	14.98%

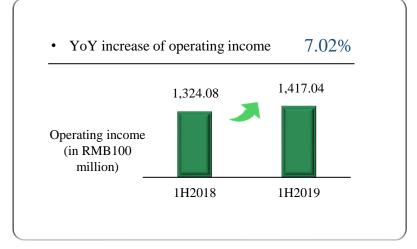
Performance





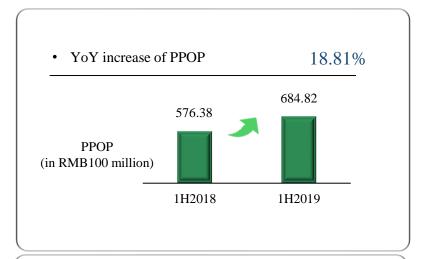


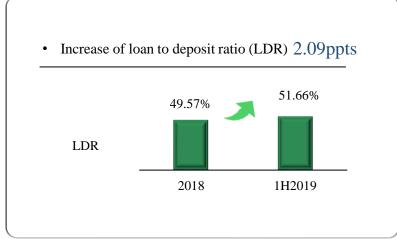


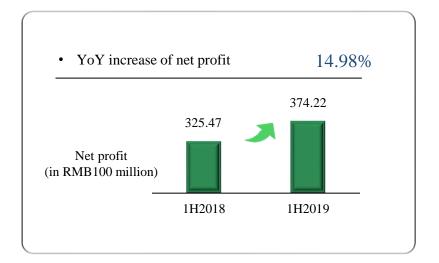


Performance







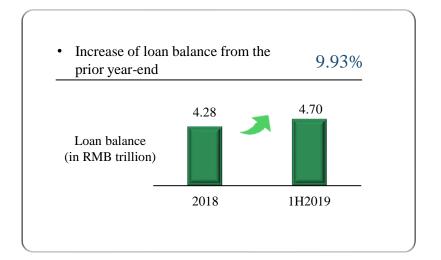


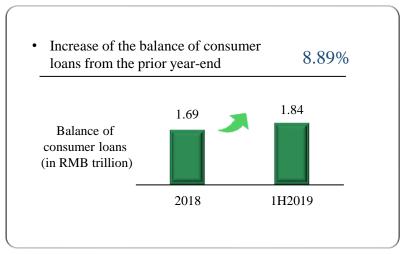


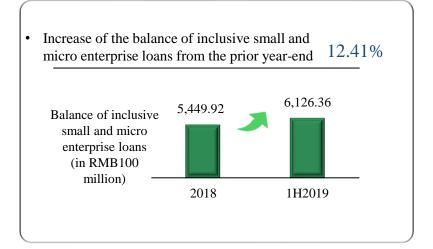


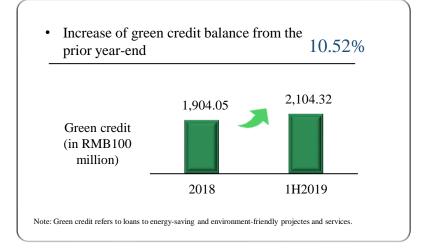




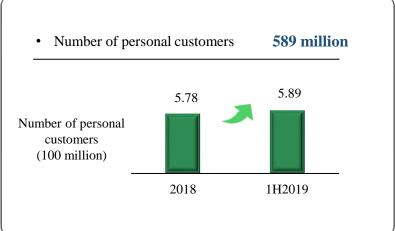


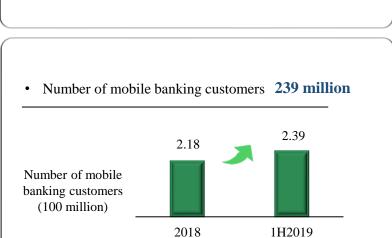


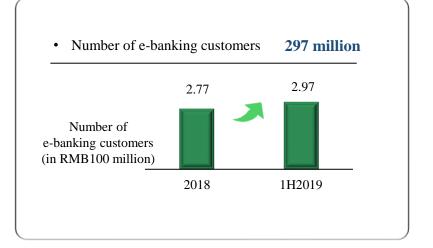


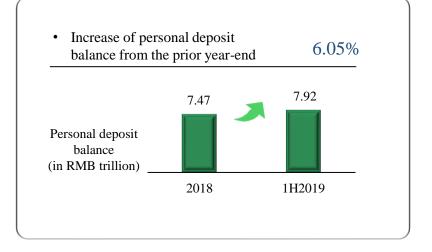














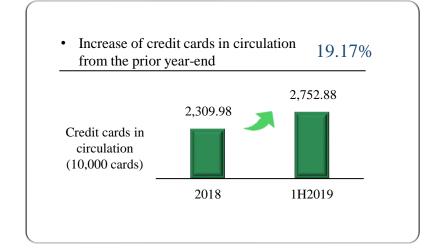
• Increase of the balance of personal loans from the prior year-end

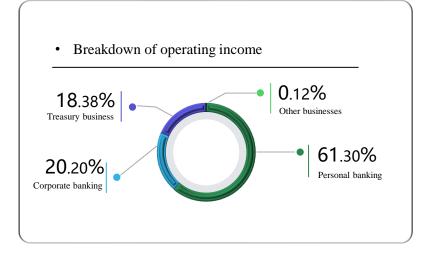
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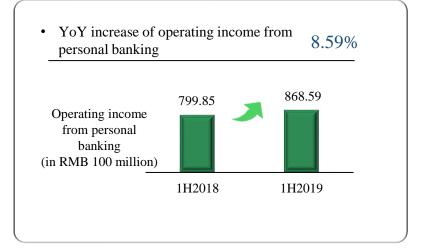
Balance of personal loans (in RMB trillion)

2018

1H2019









Deepening Reform across the Bank Promoting Transformation and Development

Strategic Planning

Focused on bank-wide transformation and upgrading, built up the unique advantage of "New Retail"

Technology Empowerment

Continuously increased input in IT talent team building, development model transformation, data governance and application, fintech innovation, etc.

Systematic Transformation of Outlets

Reduced 5,540 counters and moved 3,384 tellers to other positions in the first half of 2019

Financial Ecosystem

Conducted extensive negotiation and cooperation with an open mind, acquired targeted customers in batch and realized online-offline collaboration

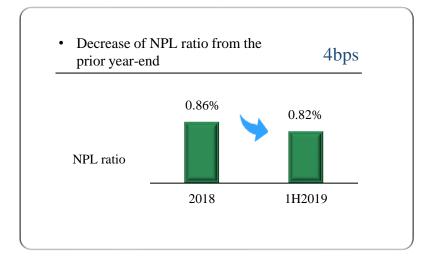
Strategic Cooperation

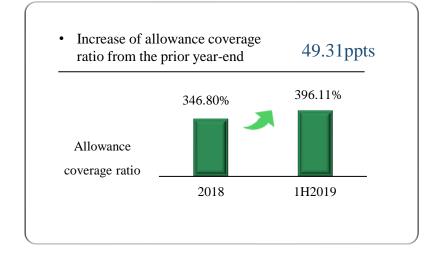
Advanced strategic cooperation in asset management, electronic payment, consumer finance, wealth management agency sales, co-branded cards and smart outlets

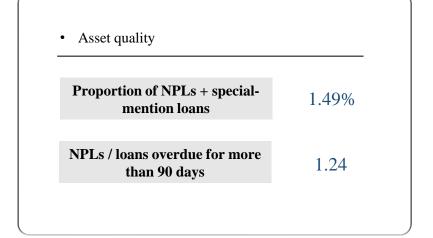
Capital Replenishment

Widened future capital replenishment channels, further boosted transformation and development



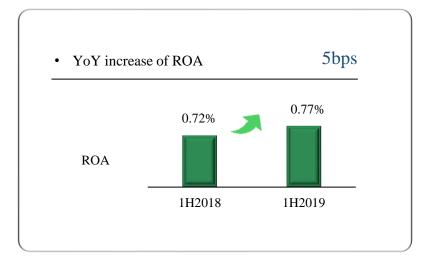


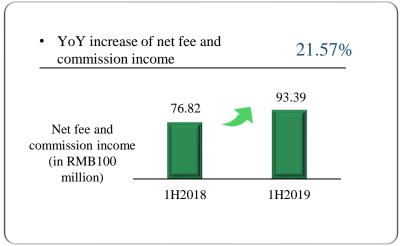


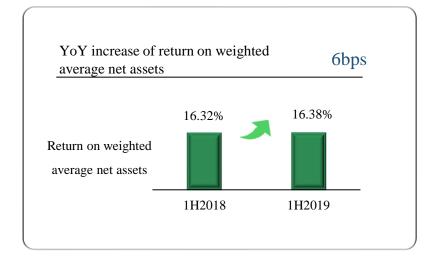


Capital adequacy ratio	
Core tier 1 capital adequacy ratio	9.25%
Tier 1 capital adequacy ratio	10.26%
Capital adequacy ratio	12.98%
Capital aucquacy ratio	12.90/0









Net interest margin	2.55%
Net interest spread	2.51%









Push forward the "New Retail" development mode featuring "attracting customers, retaining customers, and tapping into customers' value", continue to deepen reform, and improve the quality and efficiency of development



Take solid actions to push forward transformation and upgrading Deepen the systematic transformation of outlets and improve the capacity of agency outlets

Promote the building of new generation retail credit factory Realize cost cut, speed increase and efficiency enhancement

Increase fund supply to the country's major strategies and key areas

Realize batch customer acquisition, consolidate the advantage in liabilities

Give full play to the funding advantage, push forward the transformation of wholesale business

Transform towards a customercentric integrated financial service model

Outlook



Make progress while maintaining stability, stick to the bottom line of asset quality

Build a full range, whole process and all staff risk management system

Uphold the business strategy of "focusing on large-sized enterprise and small and micro enterprise customers"

Improve the management of credit allocation and the wholeprocess management of credit extension Continuously enhance credit risk management capability

Take multi-pronged measures, strengthen technological-driven development Deepen the reform of institutions and mechanisms
Set up the Fintech Innovation
Department

Strengthen the IT talent team building, enhance independent R&D capability

Set up a science and technology innovation fund to open a green channel for fintech projects

Cooperate with fintech enterprises with an open, cooperative, and sharing idea of thinking

Outlook



Stimulate intrinsic potential, build a winwin ecosystem

Make full use of advantages in customers, funds, network and cooperation with postal enterprises to set up operational platforms for various scenarios and build an ecosystem

Strengthen cooperation with various institutions and make full use of their respective resource advantages to achieve mutual benefit and win-win results

Improve management capabilities, lay a firm foundation for longterm development

Do a good job in economic capital management, strengthen capital return transmission

Carry out operation management and promote transformation towards digital and intensive operation Optimize financial management, improve performance evalutaion

Improve the existing promotion mechanism, Fully stimulate organizational vitality



Together we make it better



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